

# FIRST AID

For first aid assistance please  
**Use the SafeZone App**



Or



**Call Medway Campus Security**

Internal no: 3333 / 3138

External no: 01634 883333 / 3138

If the injury or illness is **life-threatening** or needs the skills / equipment of an **ambulance or paramedic team, please dial 999.**

Give the exact address where help is needed, including the building name and room number. **The postcode for Medway campus is ME4 4TB**

**Then, inform Campus Security**  
via SafeZone or on 3333 / 3138 (or, 01634 883333/3138)  
so they can help you and direct the ambulance on arrival

**Defibrillators are kept at:**

Upper site: Nelson Building (external) / Merlin House (external) /  
Medway Gate house / Pembroke outside EFD Office / Hawke room 020 /  
Grenville Midway Staircase

Lower site: The Deep End/ Drill Hall Library Reception

Report all accidents and near misses, injuries, sudden illnesses and first aider attendances using the University online accident / incident reporting system



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